

Provider: TransCom Solutions  
TIN: 26-4117107  
Effective: 08/31/2018

TransCom Solutions  
P.O. Box 2998  
Riverview, FL 33568

Provider agrees to accept the following rates as payment in full for services provided:

For all services, treatments, supplies, expenses, or other charges, Provider will be reimbursed at the following rates:

\*\*Note:

Group 1: Spanish Only

Group 2: Creole, French, Italian, Polish, Portuguese, Russian and related European languages  
Group 3: Other languages including Arabic, Czech, Japanese, Korean and Mandarin

Group 4: Less commonly used languages and dialects including Ashanti, Swahili, Tongon and Wenchow

#### **TRANSLATION – TELEPHONIC INTERPRETING**

	<b>Reimbursement Per Minute</b>
Group 1	\$0.99
Group 2	\$1.14
Group 3	\$1.29
Group 4	\$1.44

\* Note: Ten Minute Minimum

#### **TRANSLATION - ONSITE INTERPRETING**

	<b>Reimbursement Per Hour</b>
Group 1	\$55
Group 2	\$65
Group 3	\$75
Group 4	\$105

\*Note: all rates are based on a three (3) hour minimum

- Mileage will not be charged for onsite interpreting.
- American Sign Language (ASL) for the deaf has special requirements. Requests for ASL need at least three (3) business days' notice to avoid rush charges. If LLS receives less than two (2) business days' notice of cancellation, minimum fees will apply for ASL. ASL interpreters are billed as Group 4.
- Certified interpreters (usually required for California and Texas) will be billed at a half-day minimum

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(4 hours) and will incur surcharges of \$20 per hour above and beyond the hourly rates quoted above.

- Additional time on site that extends beyond the minimum number of hours will be billed in quarter hour increments.
- Cancellation of an assignment with less than 24 hours' notice will be billed the minimum fee for that language.
- Rush assignments with notification of less than one (1) business day will incur a rush surcharge of \$35.
  - Travel time to and from the site is billable at \$25 per hour. A minimum of one (1) hour travel will be charged.

**TRANSLATION - DOCUMENTATION**  
**INTERPRETING**

	English into Specified Language Rate Per Word	Specified Language into English Rate Per Word	Minimum Price Per Batch
Group 1	\$0.12	\$0.14	\$95
Group 2	\$0.17	\$0.20	\$135
Group 3	\$0.20	\$0.26	\$175
Group 4	\$0.35	\$0.39	\$250

\*Note: In addition to the above prices, project management, editing, proofreading and graphic design/DTP, if requested, are available on a billable hourly basis of \$50, \$45, \$40 and \$65 per hour respectively.

Turnaround is based on an anticipated throughput of no more than 2000 words per day, per language.

**TRANSPORTATION – SERVICES IN ALABAMA**

	Ambulatory	Wheelchair	Stretcher
Rate Per Mile	\$2.40	\$3.85	\$4.90
Load One Way	N/A	\$55	\$150
Minimum Charge One Way (15 miles or less)	\$50	\$85	\$125
Minimum Charges Round Trip (30 miles or less)	\$95	\$125	\$175
Weekend/Holiday Surcharge	\$0	\$0	\$0
Early Morning/After Hours Surcharge	\$20	\$25	\$30
Same Day Rush Fee	\$20	\$25	\$30
Patient No Show	\$65	\$125	\$150
Wait Time Per Hour	\$35	\$50	\$60