

Ambassador Service Group
 TIN: 75-3127266
 Effective: 01/12/2022

14460 Falls of Neuse Road, Suite 149-321
 Raleigh, NC 27614
 919-570-9674

Language Services	
Spanish - On Site Medical & Legal Interpretation	
Service Type	Rate
Medical Interpretation - Rate per Hour - 2 hrs. minimum, 15 min increments thereafter	\$65.00
Legal Interpretation - Rate per Hour - 3 hrs. minimum, 30 min increments thereafter	\$75.00
Travel Time- Rate per Hour - 1 hr. minimum	\$30.00
Travel per Mile - (IRS Rate)	
No Show Medical and Legal - Minimum Rate, mileage & travel time.	
Cancellation Medical - Minimum Rate only (within 2 hours of the appointment time)	
Cancellation Legal - Minimum Rate only (within 24 hours of the appointment time)	

Other Languages - On Site Medical & Legal Interpretation	
Service Type	Rate
Medical Interpretation - Rate per Hour - 3 hrs. minimum, 15 min increments thereafter	\$75.00
Legal Interpretation - Rate per Hour - 3 hrs. minimum, 15 min increments thereafter	\$85.00
Travel Time- Rate per Hour - 1 hr. minimum	\$30.00
Travel per Mile - (IRS Rate)	
No Show Medical and Legal - Minimum Rate, mileage & travel time.	
Cancellation Medical & Legal - Minimum Rate only (within 24 hours of the appointment time)	

Over the Phone Medical & Legal Interpretation	
Service Type	Rate
Spanish Medical - 3 way calls 5 min minimum thereafter billed per minute	\$2.00
Spanish Legal - 3 way calls 10 min minimum thereafter billed per minute	\$2.50
Other Languages - 3 way calls billed in 10 min increments	\$2.75
Other Languages Recorded Statement - Billed in 30 min increments	\$3.00

Sign Language - On Site Medical & Legal Interpretation	
Service Type	Rate

Medical Services - Sign Language - 2 hour minimum. Billed in 30 min increments thereafter.	\$80.00
Legal Services - Sign Language - 3 hour minimum. Billed in 30 min increments thereafter.	\$85.00
Travel Time- Rate per Hour - 1 hr. minimum	\$30.00

Document Translation - Medical & Legal	
Service Type	Rate
Spanish - Medical & Legal - Per Page	\$55.00
Other Languages - Medical & Legal - Per Page	\$70.00

* Rare languages or certification requirements may change service rates or minimum hours

Transportation Services	
Ambulatory	
	Rate
Rate per Mile (Standard Car)	\$2.85
Minimum Charge One Way - 15 mile minimum	\$42.75
Minimum Charge Round Trip - 30 mile minimum	\$85.50
Minimum Charge One Way - 15 mile minimum - Large Car - Sedan/SUV Requested	\$52.50
Minimum Charge Round Trip - 30 mile minimum - Large Car - Sedan/SUV Requested	\$105.00
No Show Fee - Driver at pick up location - minimum \$50.00 plus driver mileage	\$0.00
Cancellation Less than 2 hrs of pick up time	\$50.00
Wait Fee - per hour	\$30.00
Special Assistance Needs	\$25.00
Fuel Surcharge Fee- per leg	\$3.00
Travel Time - More than 45 min one way and rural areas charges may apply	\$40.00
Wheelchair	
	Rate
Rate per Mile	\$4.50
Minimum Charge One Way - 15 mile minimum	\$42.00
Minimum Charge Round Trip - 30 mile minimum	\$135.00
Lift and Handling Fee - per leg (Standard Wheelchair)	\$30.00
Lift and Handling Fee - per leg (Ramp or Motorized Wheelchair)	\$50.00
Wait Time Fee - per hour	\$30.00

Surcharge Fee- per leg	\$3.00
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Stretcher & Air Transportation	
	Rate
Stretcher / Basic Life Support - Ambulance	TBD
Air Transportation	TBD

These are our basic fees. Some states are higher than others due to the Interpreters and Drivers charges. Please call for a quote for specific state.

*Transportation and Onsite Language services are provided in the following states:
Alabama, Florida, Georgia, Indiana, Illinois, Kentucky, Louisiana, Maryland, Mississippi,
North Carolina, Ohio, South Carolina, Tennessee, Texas, Virginia, West Virginia.
Our services are not limited to the states listed above.

Telephonic (OPI) and Video (VRI) Interpreting in all languages available nationwide.

ZOOM meetings available by appointment.

Recorded Statement Transcription Services are available. Please call for a quote.

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